

GET HELP IN YOUR LANGUAGE

Upon request, parents have the right to interpretation at special education meetings, and translation of IEPs, assessments and notices. You can request language access services by speaking with a member of your child's IEP team. You can also request a translation of your child's IEP by visiting schools.nyc.gov/IEPHello or by calling 718-935-2013. If you have concerns regarding language access services, please follow the escalation process described on the DOE's website (at schools.nyc.gov/connect-with-us). If your concern is not resolved at the school or district level, you may file a complaint. Details on how to file a complaint are explained on the DOE's website (at <https://www.schools.nyc.gov/school-life/school-environment/get-help/parent-complaints-and-appeals>).

找您語言的協助

家長提出要求後，他們有權要求當局在召開特殊教育會議時提供口譯服務，以及翻譯個別教育計劃（IEP）、評估、通知。您可以找子女個別教育計劃小組的成員，提出要求使用語言服務。您也可以上網到 schools.nyc.gov/IEPHello，或者撥打 718-935-2013，提出要求翻譯子女的個別教育計劃。如果您對語言使用服務有顧慮，請按照以下教育局網站所述向上一級上報的程序：schools.nyc.gov/connect-with-us。如果您的疑慮在學校或學區層面未能得到解決，您可以提出上訴。有關如何提出上訴的細節，在教育局網站有詳細說明（<https://www.schools.nyc.gov/school-life/school-environment/get-help/parent-complaints-and-appeals>）。

[Chinese]