



**RICHMOND HILL HIGH SCHOOL (27Q475)
SCHOOL COMPUTER TECHNOLOGY SPECIALIST L1**

Position Summary: The inception of Richmond Hill's designation as a STEAM school and our acceptance into the College Board's AP Software Engineering Program has created a need for additional technical support. Students will be designing their own hardware configurations and writing their own code. Additionally, the existing academic pathways will be integrating technology into their programs. The successful candidate will provide hands on assistance to both staff and students in the classroom, as well as during after school programs. Performs related work.

Reports to: Principal

Key Relationships: Works closely with school administrators and instructional staff to ensure that computer operations and technical services align with instructional needs. Interfaces with technical support staff located at DIIT on an as needed basis.

RESPONSIBILITIES

- Maintains, organizes, and troubleshoots all computers and other technology, including administrative offices, classrooms, computer lab, and laptop carts.
- Coordinates Technology Interns.
- Maintains, organizes, and troubleshoots the school's official website, Google Apps domain, Scholar Information Systems, CAASS and Instructional Intervention Systems.
- Trains staff on how to use instructional technology and on how to access our instructional information systems.
- Conducts routine service functions in maintaining, troubleshooting, repairing or replacing component parts in school computers on-site.
- Determines causes of computer malfunctions by observation in classrooms, including labs, and by use of diagnostic tools.
- Resolves issues with all electronic devices in the school building.
- Repairs electro-mechanical components, such as printer circuit boards, switches, and speed of disk drives.
- Knowledgeable of and uses state-of-the-art test instruments and equipment. Installs instructional and office support computer software.
- Assists administration, staff and faculty in development and use of educational software.
- Prepares requisitions for spare parts; maintains inventory and repair records of all computers and technology equipment.
- Submits a weekly schedule that projects the services provided within the week.
Schedules computer lab supervision, and daily use so that the computer work space is always open.
- Monitors room capacity and student activity within the computer work space.
- Maintains inventory and security of all computers and technology based materials.
- Facilitates the implementation of technology related grants and programs.

QUALIFICATIONS

Minimum Requirements

1. A four-year high school diploma or its educational equivalent approved by a State's department of education or a recognized accrediting organization and one year of satisfactory full-time experience in computer maintenance or repair, mainframe and/or mini computer operations, software or technical support; and
2. Education and/or experience equivalent to "1" above. However, all candidates must have a four-year high school diploma or its educational equivalent. Education above the high school level may be substituted for experience described in "1" above at a rate of 30 semester credits from an accredited college, including or supplemented by 6 semester credits in mainframe and/or mini computer operations or a computer related field of study, for six months of experience. Graduation from an approved technical school with a specialization in mainframe or mini computer operations or a certified technical training program in computer maintenance and repair may be substituted for up to three months of the experience described in "1" above.

Salary: \$38,160+

Application: Please send (email only) cover letter and resume, no later than **October 14, 2016** to:

Neil Ganesh, Principal, Richmond Hill H.S. – 27Q475
89-30 114th Street Queens, N.Y. 11418 | Email: NGanesh2@schools.nyc.gov

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