



**NYC Department of Education
2016 Summer Internship Program
Project Form**

INTERNSHIP TITLE:

Technical Support Engineer Intern

DIVISION/OFFICE:

DIIT/ Internet and Data Center Technologies

ADDRESS:

2 Metrotech Center, Brooklyn, NY 11201-3301

OFFICE DESCRIPTION:

The Division of Instructional and Information Technology (DIIT) enables the delivery of world-class teaching and learning to the students of New York City by providing information and technology solutions that foster innovative instructional and operational excellence in every classroom and school.

The Internet and Data Center Technologies group leads the development and implementation of a comprehensive Internet service delivery strategy for the students, teachers, and administrative staff of the New York City Department of Education.

INTERNSHIP RESPONSIBILITIES:

- Formulate documentation based on desired network solutions from engineers
- Work with design teams to explore possible internet solutions for school deployment
- Perform surveys for data center installation recommendations
- Provide recommendations to the team for solutions related to web filtering content
- Interact with schools to provide feedback on user experience
- Participate in pilot program(s) that help improve internet experience in schools

QUALIFICATIONS/SPECIAL SKILLS/AREA OF STUDY:

- MS Office (Word, Excel, PowerPoint, Outlook, Visio)
- Networking (Cisco)
- Strong knowledge of IT based solutions

SALARY INFORMATION:

This is an unpaid internship.

ADDITIONAL INFORMATION/COMMENTS (Optional):