

Registration & Continuing Teacher and Leader Education (CTLE) Contact Information

Issue	Contact
Locked out of, or trouble accessing TEACH, password re-sets, TEACH Technical Support	E-Mail: TEACHHELP@nysed.gov Phone: 518-486-6041
General questions about teacher certification	E-Mail: TCERT@nysed.gov Phone: 518-474-3901
Pre-1983 Teaching Certificate not listed on TEACH	E-Mail: OTIregistration@nysed.gov Phone: 518-474-3901
Questions about CTLE from professionals subject to the new requirements	E-Mail: CTLE@nysed.gov Phone: 518-474-3901
Questions about Registration from professionals subject to the new requirements	E-Mail: OTIregistration@nysed.gov Phone: 518-474-3901
Prospective or Approved Providers of CTLE	E-Mail: CTLEsponsor@nysed.gov Phone: 518-474-4661

For more information see the [March 2016 Regents item](#)

Last Updated: June 6, 2016