



## Provider First Attend

1. Q: Will I still have to call First Attend information into IVR?  
A: *No. You no longer have to call into IVR to first attend.*
2. Q: Do I need to first attend after an annual review or reevaluation if the service mandate has not changed for the student?  
A: *No.*
3. Q: I am a DOE provider. How do I record a first attend?  
A: *DOE providers' first attend dates will be automatically populated from the earliest certified Encounter Attendance service record. There is no manual input of a first attend date in Provider Assignment or SESIS, there is no input to CAP and no call into IVR.*
4. Q: I am not a DOE provider. How do I record a first attend?  
A: *Contract agency and independent providers will select the mandate in Provider Assignment, click the First Attend button and input the date services were first provided.*