Department of Education

NYC School Survey 2010-2011 Report

P.S. 97 The Highlawn

Principal	KRISTINE MUSTILLO
School Type	Elementary School
School Number	21K097

Dear Members of the School Community,

This report tells you what parents, teachers, and students said about learning conditions at your school in our annual survey. This information is designed to support a dialogue among all members of the school community on how to make the school a better place for learning.

Taking the time to reflect on how well we serve children is an important step in improving our schools. I encourage schools to plan opportunities to discuss these survey results with the school community, and integrate this feedback into preparation for the school's Comprehensive Education Plan and Quality Review.

Dennis M. Walcott
Chancellor

What do the colors mean?

These colors indicate how the survey satisfaction scores at this school compare to the satisfaction scores of all Elementary Schools this year. Green indicates scores above the average, gray indicates average, and red indicates scores below the average.

This year, constituents generally reported high levels of satisfaction across the City. Therefore, it is possible to have positive survey responses and be below average compared to other schools. Readers should consider the survey responses in this report both on their own and in the context of responses from other schools.

Below Average | Average | Above Average

How do your school's scores compare to all Elementary Schools?

	Score out of 10	Change from last year	Citywide Average for all Elementary Schools
Academic Expectations	*8.3*	↓	**8.1**
Communication	*7.9*	↓	**7.5**
Engagement	*8.1*	↓	**7.7**
Safety & Respect	*8.7*	↘	**8.2**

How did participants at your school respond?

	Parents	Teachers
Academic Expectations	7.9	8.8
Communication	7.8	8.0
Engagement	7.6	8.6
Safety & Respect	8.8	8.5

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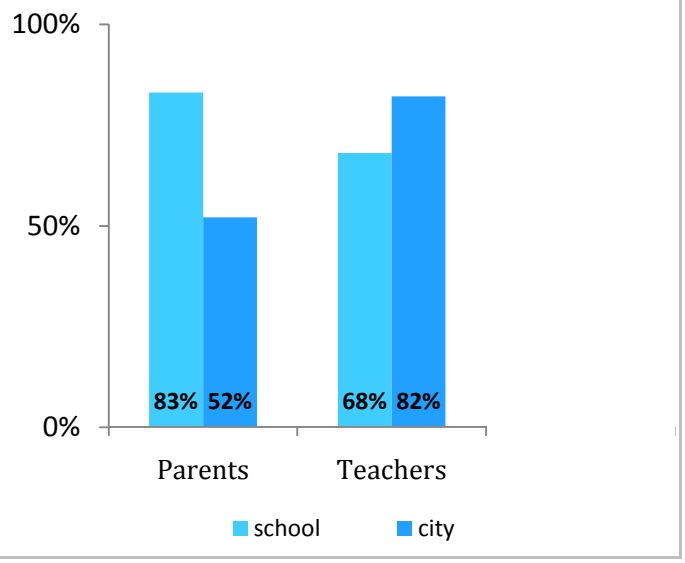
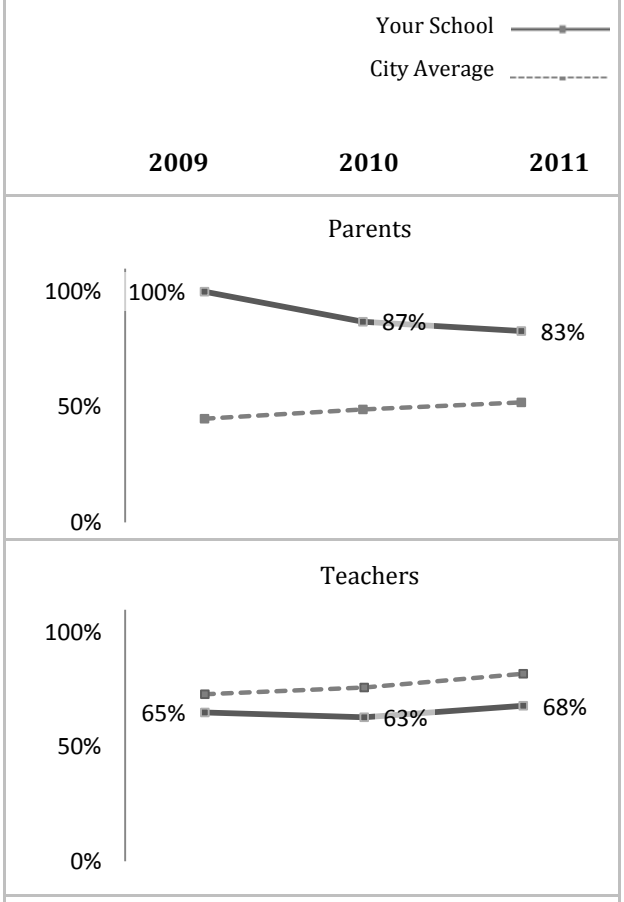
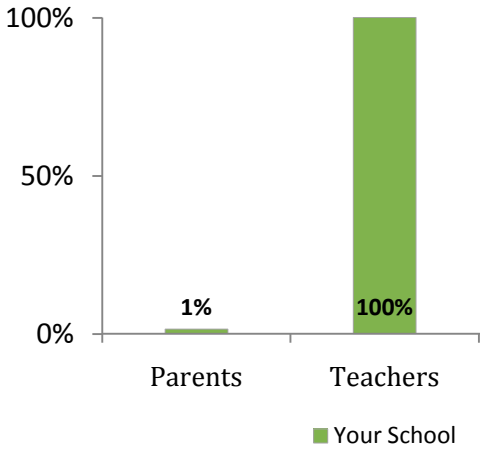
How do survey response rates at your school compare to the City average?



How have response rates at your school changed over time?



Who took the survey **online**?



For more information about response rates and survey results, go to www.nycschoolsurvey.org

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How has your school community answered important survey questions?

Your School
City Average

	Percent of parents at your school who were satisfied or very satisfied with:	2009	2010	2011
96%	The education my child has received this year.	95%	97%	**96%**
95%	My opportunities to be involved in my child's education.	96%	95%	**95%**
95%	How well the school communicates with me.	94%	97%	**95%**

	Percent of teachers at your school who agreed or strongly agreed that:			
100%	School leaders let staff know what is expected of them.	88%	100%	**100%**
100%	School leaders invite teachers to play a meaningful role in setting goals and making important decisions for this school.	94%	93%	**100%**
100%	Order and discipline are maintained at my school.	88%	100%	**100%**

NYC Department of Education NYC School Survey 2010-2011	Your School's Question-By-Question Survey Results	P.S. 97 The Highlawn Principal: KRISTINE MUSTILLO School DBN: 21K097 Enrollment: 794 School Type: Elementary School

This report provides all survey questions and a summary of the responses that parents and teachers at your school provided on the 2011 NYC School Survey.

Parent survey responses are listed first, followed by teacher responses. Questions are sorted by four categories: Academic Expectations, Communication, Engagement, and Safety and Respect.

Responses to each question are reported as percentages. The most common response to each question is displayed in bold print.

Scores for each question are reported as a number in parentheses between 0 and 10; the highest possible score for each question is 10.

Who took the survey at your school?

	Your School	City Average
P Parents	83% (549)	52%
T Teachers	68% (38)	82%

Please visit www.nycschoolsurvey.org to learn more about the School Survey.

P Academic Expectations: *Parents feel that the school develops rigorous and meaningful academic goals that encourage students to do their best.*

How much do you agree or disagree with the following statements about your child's school or teacher?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Don't Know
The school has high expectations for my child. *(8)*	36	**52**	6	1	5
My child is learning what he or she needs to know to succeed in later grades or after graduating from high school. *(7.8)*	36	**48**	6	2	8
Answer this question only if you are a high school parent: This year, staff at my child's high school helped my child to select courses that he or she needs to graduate and to succeed after graduating. *(NA)*	NA	NA	NA	NA	NA

How satisfied are you with the following things about your child's school?	Very Satisfied	Percent % Satisfied	Unsatisfied	Very Unsatisfied
The quality of your child's teacher(s) this year. *(8.3)*	**54**	42	4	1
The education your child has received this year. *(7.8)*	42	**54**	3	2
The level of assistance your child receives when he or she needs extra help with classwork or homework. *(7.7)*	39	**54**	6	1

P Communication: *Parents feel that the school provides them with information about the school's educational goals and offers appropriate feedback on each student's learning outcomes.*

How much do you agree or disagree with the following statements about your child's school or teacher?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Don't Know
The school clearly communicates its expectations for my child's learning to me and my child. *(8)*	35	**56**	4	1	3
My child's teacher(s) give helpful comments on class work and tests. *(8.2)*	41	**52**	3	1	2

Your School's Question-By-Question Survey Results

School DBN: 21K097

How much do you agree or disagree with the following statements about your child's school?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Does Not Apply
I am satisfied with the response I get when I contact my child's school with questions or concerns. *(8)*	42	**55**	1	0	1
The school keeps me informed about my child's academic progress. *(8)*	45	**51**	3	1	1
The school contacts me when my child breaks school rules. *(8.1)*	42	**50**	1	1	6
The school contacts me to tell me about my child's achievements and successes. *(7.8)*	40	**51**	6	0	3
My child's school communicates with me in a language that I can understand. *(8)*	43	**51**	4	0	1

How often during this school year have you:	More than once a month	Percent % About once a month	Once every few months	Once or twice this school year	Never
received information about what your child is studying in school? *(7.4)*	30	**46**	17	6	2
received information on services for your child or for you, such as: tutoring, after school programs, or workshops you can attend to help your child? *(6.5)*	26	**35**	22	9	8

How satisfied are you with the following things about your child's school?	Very Satisfied	Percent % Satisfied	Unsatisfied	Very Unsatisfied
How well your child's school communicates with you. *(7.7)*	36	**59**	4	0

P **Engagement**: *Parents feel engaged in an active and vibrant partnership to promote student learning.*

How much do you agree or disagree with the following statements about your child's school?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Does Not Apply
I feel welcome in my child's school. *(8.2)*	47	**51**	1	0	0
My child's school makes it easy for parents to attend meetings by holding them at different times of day, providing an interpreter, or in other ways. *(8)*	43	**53**	3	0	1

How often during this school year have you:	More than once a month	Percent % About once a month	Once every few months	Once or twice this school year	Never
been invited to a workshop, program, performance, or other event at your child's school? *(7.7)*	24	**38**	23	9	7
talked with a teacher or other adult at your child's school to share with them important information about your child's academic progress? *(Not Scored)*	23	**35**	27	9	6

My child participates in the following school activities or courses before, during, or after school. *(Please mark all that apply.)* *(7.5)*

Percent %

43	Art	33	Music	21	Dance	9	Theater	15	Foreign language
42	Computer skills/ Technology	9	Health	**43**	Physical education	10	Team sports and clubs	22	Tutoring/ Enrichment activities

Your School's Question-By-Question Survey Results

School DBN: 21K097

How much do you agree or disagree with the following statements?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Don't Know
My child's school offers a wide enough variety of courses and activities to keep my child interested in school. *(7.6)*	29	**56**	8	1	5
Students with disabilities are included in all school activities. (6.6)	19	34	4	1	**42**

How satisfied are you with the following things about your child's school?	Very Satisfied	Percent % Satisfied	Unsatisfied	Very Unsatisfied
Your opportunities to be involved in your child's education. *(7.6)*	35	**60**	5	1
How well your child's school helps you understand what you can do to support your child's learning needs. *(7.7)*	37	**57**	5	1

P **Safety and Respect**: *Parents feel that the school creates a physically and emotionally secure environment in which everyone can focus on student learning.*

How much do you agree or disagree with the following statement about your child's school?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Does Not Apply
There is an adult at the school whom my child trusts and can go to for help with a school problem. *(7.7)*	34	**54**	5	1	6

How much do you agree or disagree with the following statements about your child's school?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree	Don't Know
My child is safe at school. *(8.5)*	46	**51**	1	0	2
My child's school is clean. *(8.1)*	38	**55**	3	1	3
Discipline is enforced fairly at my child's school. *(8.2)*	36	**57**	2	0	6
Answer this question only if your child's school has School Safety Agents: The presence and actions of School Safety Agents help to promote a safe and respectful learning environment. *(8.1)*	40	**51**	1	0	8

How often do you think the following problems occur at your child's school?	Never	Once in Awhile	Percent % Fairly Often	Very Often	Don't Know
Students threaten or bully other students. *(8.5)*	**47**	22	4	1	26
School staff are disrespectful to students. *(9.4)*	**69**	9	1	1	19
There is racial or cultural bias by school staff. *(9.5)*	**68**	6	2	0	23
Students in my child's school are threatened or harassed by other students based on race, color, creed, ethnicity, national origin, citizenship/immigration status, religion, gender, gender identity, gender expression, sexual orientation or disability. *(9.5)*	**70**	7	2	1	21
Students use alcohol or illegal drugs during school. *(9.7)*	**77**	1	1	1	20
There is gang activity in my child's school. *(9.7)*	**76**	2	2	1	19

Your School's Question-By-Question Survey Results	School DBN: 21K097

P **Not Scored**: *These questions appeared on the survey, but answers were not scored and did not affect the School Survey or Progress Report scores.*

In which grade is your child at this school? Percent %

7	Pre-Kindergarten	13	Kindergarten	15	1st grade	14	2nd grade	14	3rd grade	17	4th grade	**21**	5th grade
0	6th grade	0	7th grade	0	8th grade	0	9th grade	0	10th grade	0	11th grade	0	12th grade

Which of the following improvements would you *most* like your school to make? *(Choose ONE.)* Percent %

3	More effective school leadership	18	More hands-on learning	**21**	More or better enrichment programs	6	More or better arts programs	10	More challenging courses
5	Better communication with parents	3	More teacher training	19	Smaller class size	13	More preparation for state tests	1	Less preparation for state tests

What are the BEST ways for your child's school or teachers to get information to you about your child's education? *(Please mark all that apply.)* Percent %

39	Mail	34	E-mail	9	ARIS Parent Link (arisparentlink.org)
68	Paper sent home with your child	14	School Website	6	Parent Association, Parent Teacher Association, or similar meetings
42	Phone	8	Parent Coordinator	6	School bulletin board
47	Parent Teacher Conferences	1	Other parents	1	Community or Citywide Education Councils

Your School's Question-By-Question Survey Results

School DBN: 21K097

T **Academic Expectations**: *Teachers feel that the school develops rigorous and meaningful academic goals that encourage students to do their best.*

How much do you agree or disagree with the following statements about your school?	Percent % Strongly Agree	Agree	Disagree	Strongly Disagree
The principal places the learning needs of children ahead of other interests. *(9.3)*	**78**	22	0	0
Curriculum, instruction, and assessment are aligned within and across the grade levels at this school. *(8.2)*	**53**	42	6	0
My school has high expectations for all students. *(9.1)*	**73**	27	0	0
Teachers in this school set high standards for student work in their classes. *(9.2)*	**75**	25	0	0
My school has clear measures of progress for student achievement throughout the year. *(9.1)*	**72**	28	0	0
This school makes it a priority to help students **develop** challenging learning goals. *(8.7)*	**69**	25	3	3
This school makes it a priority to help students find the best ways to **achieve** their learning goals. *(8.9)*	**70**	27	3	0
The principal has confidence in the expertise of the teachers. *(9.4)*	**81**	19	0	0
For high school teachers only: This school makes it a priority to help students select the best courses to achieve their college or career goals. *(NA)*	NA	NA	NA	NA

Which of the following courses or activities are available to students at your school – and when are they available during the day?	Percent % Offered as a regular school activity/course *(10)*	Offered before or after school or during free periods *(7.1)*	Not offered at all *(Not Scored)*
Art	**92**	34	0
Music	45	**50**	16
Dance	21	37	**39**
Theater	39	**50**	13
Foreign Language	3	5	**84**
Computer skills/Technology	**95**	0	0
Health	**50**	3	39
Physical Education	**95**	3	0
Sports Teams or Clubs	13	24	**53**
Tutoring/Enrichment Activities	45	**66**	3

How much do you agree or disagree with the following statements?	Percent % Strongly Agree	Agree	Disagree	Strongly Disagree	Does Not Apply
I have sufficient materials to teach my class(es), including: books, audio/visual equipment, maps, and/or calculators. *(7.7)*	43	**46**	8	3	0
My instructional materials are in good condition. *(7.6)*	39	**53**	6	3	0

Your School's Question-By-Question Survey Results

School DBN: 21K097

How much do you agree or disagree with the following statements?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree
School leaders visit classrooms to observe the quality of teaching at this school. *(9)*	**69**	31	0	0
School leaders place a high priority on the quality of teaching at this school. *(8.9)*	**67**	33	0	0
School leaders celebrate learning successes at this school. *(8.7)*	**64**	33	3	0
Most teachers in my school work together on teams to improve their instructional practice. *(9.1)*	**72**	28	0	0
Teachers in my school use student achievement data to improve instructional decisions. *(9.2)*	**75**	25	0	0

T **Communication**: *Teachers feel that the school provides them with information about the school's educational goals and offers appropriate feedback on each student's learning outcomes.*

How much do you agree or disagree with the following statements about your school?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree
Schools leaders communicate a clear vision for this school. *(8.8)*	**65**	35	0	0
School leaders let staff know what is expected of them. *(8.7)*	**62**	38	0	0
School leaders encourage open communication on important school issues. *(8.9)*	**68**	32	0	0
The principal is an effective manager who makes the school run smoothly. *(9.5)*	**84**	16	0	0
I trust the principal at his or her word. *(9.4)*	**81**	19	0	0

Based on your experiences during the current school year, how much do you agree or disagree with the following statement?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree
My school communicates effectively with parents when students misbehave. *(8.3)*	**58**	34	8	0

How much do you agree or disagree with the following statement?	Strongly Agree	Percent % Agree	Disagree	Strongly Disagree
School leaders give me regular and helpful feedback about my teaching. *(8.4)*	**54**	43	3	0

How often during this school year have you:	More Than Once a Week	Percent % Once a Week	About Once a Month	About 3 or 4 Times Each Year	Rarely or Never	Does Not Apply
communicated with **students** about their progress in class? *(Not Scored)*	**37**	34	16	8	0	5
communicated with **parents** about their children's progress in class? *(5.7)*	0	5	**58**	34	0	3
sent parents written information on what you are teaching and what students are expected to learn? *(6.4)*	0	5	**55**	11	0	29

Your School's Question-By-Question Survey Results

School DBN: 21K097

How often during this school year have you:	Percent %					
	More Than Once a week	Once a Week	About Once a Month	About 3 or 4 Times Each Year	Rarely or Never	Does Not Apply
sent home information on services to help students or parents such as: tutoring, after-school programs, or workshops adults can attend to help their children in school? *(5.4)*	0	11	21	**37**	0	32
had a conversation or corresponded with a parent of a student about the student's behavior? *(NA)*	3	11	**34**	**34**	8	11

T **Engagement**: *Teachers feel engaged in an active and vibrant partnership to promote learning.*

To what extent do you feel supported by:	Percent %				
	To a great extent	To some extent	To a small extent	To no extent	Does Not Apply
your principal? *(9)*	**73**	24	3	0	0
assistant principals at your school? *(9)*	**70**	30	0	0	0
other teachers at your school? *(8.5)*	**57**	40	3	0	0

How much do you agree or disagree with the following statements?	Percent %			
	Strongly Agree	Agree	Disagree	Strongly Disagree
My school offers a wide enough variety of courses to keep students at my school engaged. *(8.3)*	**53**	44	3	0
Students with disabilities are included in all school activities. *(8.3)*	**54**	41	5	0
School leaders invite teachers to play a meaningful role in setting goals and making important decisions for this school. *(9.3)*	**78**	22	0	0
School leaders provide time for collaboration among teachers. *(9.4)*	**81**	19	0	0

Based on your experiences during the current school year, how much do you agree or disagree with the following statements?	Percent %			
	Strongly Agree	Agree	Disagree	Strongly Disagree
Obtaining information from parents about student learning needs is a priority at my school. *(8.2)*	**54**	38	8	0
Teachers and administrators in my school use information from parents to improve instructional practices and meet student learning needs. *(8.2)*	**54**	38	8	0

How much do you agree or disagree with the following statements?	Percent %				
	Strongly Agree	Agree	Disagree	Strongly Disagree	Does Not Apply
This year, I received helpful training on the use of student achievement data to improve teaching and learning. *(8.2)*	**51**	43	0	3	3
The professional development I received this year provided me with content support in my subject area. *(7.8)*	43	**46**	5	3	3
The professional development I received this year provided me with teaching strategies to better meet the needs of my students. *(8.4)*	**54**	41	3	0	3

Your School's Question-By-Question Survey Results

School DBN: 21K097

T **Safety and Respect**: *Schools ensure that all members of the school community feel physically and emotionally secure, allowing everyone to focus on student learning.*

How much do you agree or disagree with the following statements?	Percent % Strongly Agree	Agree	Disagree	Strongly Disagree
Teachers in my school respect teachers who take the lead in school improvement efforts. *(8.1)*	**49**	**49**	0	3
Teachers in my school trust each other. *(7.2)*	30	**59**	8	3
Teachers in my school recognize and respect colleagues who are the most effective teachers. *(7.7)*	41	**49**	11	0
Order and discipline are maintained at my school. *(8.4)*	**53**	47	0	0
I can get the help I need at my school to address student behavior and discipline problems. *(8.5)*	**54**	46	0	0
I am safe at my school. *(9.4)*	**82**	18	0	0
Crime and violence are a problem in my school. *(9.3)*	5	0	5	**89**
Students in my school are often threatened or bullied. *(8.2)*	5	0	37	**58**
Adults at my school are often disrespectful to students. *(8.9)*	0	3	29	**68**
Most students at my school treat teachers with respect. *(8.4)*	**54**	43	3	0
Most parents treat teachers at this school with respect. *(8.1)*	42	**58**	0	0
Students' use of alcohol and illegal drugs in school is a problem at my school. *(9.8)*	0	0	5	**95**
There are conflicts at my school based on race, color, creed, ethnicity, national origin, citizenship/immigration status, religion, gender, gender identity, gender expression, sexual orientation or disability. *(9.6)*	0	0	13	**87**
There is a person or a program in my school that helps students resolve conflicts. *(7.9)*	**47**	45	5	3
Gang activity is a problem **in** my school. *(9.8)*	0	0	5	**95**
My school is kept clean. *(7.3)*	39	**45**	11	5
Answer this question only if your school has School Safety Agents: The presence and actions of School Safety Agents help to promote a safe and respectful learning environment. *(8.8)*	**63**	37	0	0

T **Not Scored:** *These questions appeared on the survey, but answers were not scored and did not affect the School Survey or Progress Report scores.*

How much do you agree or disagree with the following statement?	Percent % Strongly Agree	Agree	Disagree	Strongly Disagree
My school uses assessments that are relevant to my daily instruction.	**71**	26	3	0

Your School's Question-By-Question Survey Results

School DBN: 21K097

How long have you been a teacher?

Percent %

0	Less than one year	6	1-3 years	36	4-10 years	19	11-15 years	**39**	More than 15 years

This year, what percentage of your students had at least one parent attend your Parent-Teacher Conferences?

Percent %

3	0-25%	6	26-50%	6	51-75%	**69**	76-100%	17	Does Not Apply