

Is FAP a Good Fit for My Family?

FAP serves families with children up to 18 years old and who are struggling to relate to one another.

Families can get help from FAP when a young person is:

- Skipping school, or having difficulties with teachers or classes.
- Missing or consistently running away from home.
- Using drugs or alcohol.
- Associating with negative peers.
- Struggling with mental illness.
- Exhibiting defiant or dangerous behavior.

Any family can get help from FAP. You do **NOT** need to have an open ACS case to get help from FAP.

Family Assessment Program locations are open Monday-Friday, from 9:00 a.m. to 5:00 p.m.

For families residing in Manhattan:

Manhattan Family Court
60 Lafayette Street, 2nd floor
New York, NY 10013
(212) 341-0012

For families residing in Brooklyn:

345 Adams Street, 8th floor
Brooklyn, NY 11201
(718) 260-8550 and (718) 260-8508

For families residing in Queens:

Queens Family Court, 4th floor
151-20 Jamaica Avenue
Jamaica, NY 11433
(718) 725-3244

For families residing in the Bronx:

248 East 161st Street, Ground floor
Bronx, NY 10451
(718) 664-1731

For families residing in Staten Island:

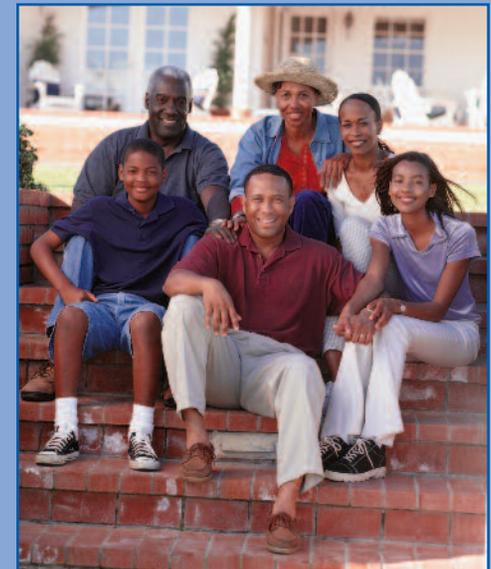
350 St. Mark's Place, 5th floor
Staten Island, NY 10301
(718) 720-0071

Michael R. Bloomberg, Mayor
John B. Mattingly, Commissioner
Laurence E. Busching, Executive Deputy Commissioner



The Family Assessment Program

**Changing Service Delivery for
Adolescents and Their Families**



The Family Assessment Program

What is the Family Assessment Program?

Families are often overwhelmed by stressful situations. Being a parent is a hard job; it's difficult to provide regular support and help to your children while taking care of your own needs. It isn't always easy being a teenager either. Finding a way to balance everything in your life – such as school, friends, family, chores, and work – can be exhausting and stressful.

New York City Children's Services Family Assessment Program (FAP) provides support to families who are struggling to deal with every day challenges. FAP is a diversion program – a program that tries to help resolve family problems without having to go to court. Through assessment,



services, FAP works to strengthen families and reduce conflict.

individualized advice, counseling, and referral to a range of community and home-based

Receiving diversion services from FAP is completely voluntary. FAP is a necessary first stop for families seeking access to family court through the PINS (Persons In Need of Supervision) system. A family must participate in FAP before a PINS petition can be filed. It is a way to get access to many services that provide ongoing support to families in their communities.



What Can You Expect from FAP?

Family Assessment Program staff:

- Meet each family who is seeking help in a timely manner.
- Talk to each family to understand the circumstances that bring them to FAP.
- Identify the most helpful and practical options for resolving the family's problems.
- Introduce families to a range of support options close to home that are designed to resolve family conflicts.

- Will not help a family file a PINS petition in family court unless all other alternatives have been exhausted.

When families first arrive at the Family Assessment Program, they are greeted by FAP staff and introduced to the program. If the family decides to participate, they are interviewed by a social worker who is an expert in family crisis resolution.

The assigned social worker will ask questions about the family's concerns, strengths, and circumstances. Based on this



conversation, the social worker will refer the family to one or more supportive community programs.

FAP staff can refer a family to a wide range of therapeutic options. Available programs range in intensity and duration depending on FAP's assessment of a family's needs.